**Text Blob – Output**  
  
--- Analysis for User 1 ---

Driver Name: Bob, Location: New York

User Feedback: Customer care doesn't exist, Drivers are not available in my location when I try to book. They cancel the ride.

Customer Support- N/A

Cancellation- Negative

Ride Comfort- Negative

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 2 ---

Driver Name: Bob, Location: New York

User Feedback: Your location services are horrible please fix it (no customer care), Bob(driver) was rude. Ride was uncomfortable.

Customer Support- Negative

Cancellation- N/A

Ride Comfort- Negative

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 3 ---

Driver Name: Bob, Location: New York

User Feedback: Quote you one price and charge you another (higher) price, for trips booked in advance. Driver was arrogant, took an unknown route.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 4 ---

Driver Name: Bob, Location: New York

User Feedback: Today one horrible experience I faced ...I booked one Uber go for one operation patient drop off...but after 20mins waiting driver named Bob forced me to cancel my ride...I requested him several times telling the condition of my operation patient...he tells rudely "you do whatever you want, I will not go" and forced me to cancel the trip.what type of nonsense behavior is this? I never expect such type of rude behavior from Uber drivers.

Customer Support- N/A

Cancellation- Negative

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 5 ---

Driver Name: David, Location: Illinois

User Feedback: The safest way to travel. Correct billing, nice driver and comfortable ride.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 6 ---

Driver Name: Bob, Location: New York

User Feedback: Horrible, bunch of thieves. The fare you see when booking versus the fare you pay is completely different. The drivers make unrequested stops, drive slow, and extend the trip themselves, then the fare increases. I hate using Uber. They are very skelm. The drivers stop to top up on their fuel, and you are charged for the additional time he spent doing that. When I report it with evidence, I am told the trip is not eligible for a discount, and the fare is correct. Pissed off!!!!!

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Negative

--- Analysis for User 7 ---

Driver Name: David, Location: Illinois

User Feedback: Never using uber again in Europe, thry charged me twice for trips I didn't take, it is not safe to add your credit card, be aware

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Neutral

Trip Efficiency- N/A

Billing- Neutral

--- Analysis for User 8 ---

Driver Name: David, Location: Illinois

User Feedback: Quote you one price and charge you another (higher) price, for trips booked in advance

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 9 ---

Driver Name: David, Location: Illinois

User Feedback: Excellent service and faster. Zero cancellations man! Love it.

Customer Support- Positive

Cancellation- Positive

Ride Comfort- N/A

Trip Efficiency- Positive

Billing- N/A

--- Analysis for User 10 ---

Driver Name: Bob, Location: New York

User Feedback: I hopped into what was supposed to be a simple $6 ride and got smacked with a $15 charge! I even paid using an Uber gift card, thinking all was fine. Sure, no cancellations or route hiccups, but where’s the billing transparency, Uber? The ride home was back to $6, unbelievable Guys!

Customer Support- N/A

Cancellation- Positive

Ride Comfort- Positive

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 11 ---

Driver Name: Bruce, Location: Seattle

User Feedback: I found a driver quickly and the route was fine, but the car’s condition left a lot to be desired. It really affected my comfort. Billing was straightforward, and I didn’t need support, but there’s definitely room for improvement.

Customer Support- Positive

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 12 ---

Driver Name: Sergio, Location: Colorado

User Feedback: it's great for emergency. Relaible service, good driver and clean ride

Customer Support- Positive

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 13 ---

Driver Name: Bob, Location: New York

User Feedback: The drivers are mostly profeasional.However, I have gorten the occasional crazy driver. Who will steal from you by cancelling the ride or charging you for rides u did not take.

Customer Support- N/A

Cancellation- Neutral

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 14 ---

Driver Name: Sergio, Location: Colorado

User Feedback: Very pleasant and prompt. Kept me up to date on pickup time. Made the experience enjoyable.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 15 ---

Driver Name: Bruce, Location: Seattle

User Feedback: Bruce was FANTASTIC!!! Car was clean and arrived on time didn’t cancel on me.

Customer Support- N/A

Cancellation- Positive

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 16 ---

Driver Name: Bob, Location: New York

User Feedback: horrible service especially ripping off the poor drivers. The car seat was uncomfortable, driver said he is not paid adequately to maintain the car.

Customer Support- Negative

Cancellation- N/A

Ride Comfort- Negative

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 17 ---

Driver Name: Bruce, Location: Seattle

User Feedback: Had billing issue, customer care resolved it, driver was polite and good.

Customer Support- Positive

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 18 ---

Driver Name: Adam, Location: Chicago

User Feedback: Pay your drivers more and stop ripping your customers off!!! There are no transperency in the billing

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 19 ---

Driver Name: Bruce, Location: Seattle

User Feedback: I've never had a bad ride! Nice driver, nice car and reached on time.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 20 ---

Driver Name: Bob, Location: New York

User Feedback: Very nice fare and driver super, no hidden charges, accurate billing.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 21 ---

Driver Name: David, Location: Illinois

User Feedback: The driver is amazing, and the car was very comfortable.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 22 ---

Driver Name: Sergio, Location: Colorado

User Feedback: Wastes ur time showing 'finding driver' and fails finally. Very irritating and time wasting, Customer service non-reliable, shows false billing charges even when the ride is not booked.

Customer Support- Negative

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Negative

--- Analysis for User 23 ---

Driver Name: Adam, Location: Chicago

User Feedback: While the driver arrived promptly and the car was generally comfortable, the billing charges were inaccurate, overshadowing the ride. The route was efficient, but customer support was not immediately helpful in resolving my concerns. Overall, greater clarity on billing charges is needed.

Customer Support- Positive

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 24 ---

Driver Name: Adam, Location: Chicago

User Feedback: Edit: Still 1 star, would give 0 if I could, same issues persist. Drivers make you wait, arrive to the pickup point and then cancel, even when you message them where you're headed to the moment they take the trip. Uber One is actually a waste, as it makes drivers cancel more often. Terrible customer service by the way.

Customer Support- Negative

Cancellation- Negative

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 25 ---

Driver Name: Sergio, Location: Colorado

User Feedback: A very good service app. Good Driver, comfortable ride, accurate billing.

Customer Support- Positive

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 26 ---

Driver Name: Adam, Location: Chicago

User Feedback: Worst service. , i booked car for an emergency but car not mooved from current place from 20 min. , i called him but didnt pick my call & it happen for twice time for same ride & i am facing this issue every time . driver called you & ask where you want to go then after he cancle or he request for cancle this ride. Drivers are completly shameless. Poor service . I request to uber please close this app

Customer Support- Negative

Cancellation- N/A

Ride Comfort- Negative

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 27 ---

Driver Name: Adam, Location: Chicago

User Feedback: It works, magic, love it. Nice driver, took accurate route

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- Positive

Billing- N/A

--- Analysis for User 28 ---

Driver Name: Sergio, Location: Colorado

User Feedback: Super handy if you don’t have a car! Drivers show up fast, vehicles are comfy, routes are on point, billing is clear, and support helps when needed. No big complaints!

Customer Support- Positive

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 29 ---

Driver Name: Sergio, Location: Colorado

User Feedback: Always in time and good driver's customer service and care.

Customer Support- Positive

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 30 ---

Driver Name: Sergio, Location: Colorado

User Feedback: No issues with cancellation or driver availability, and the route was on point. The driver was super nice, the car smelled amazing, and billing was transparent.

Customer Support- Positive

Cancellation- Positive

Ride Comfort- Positive

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 31 ---

Driver Name: Adam, Location: Chicago

User Feedback: I’m livid. The car was filthy, the driver was rude, and I squirmed the whole ride. Support did nothing when I complained, so I’m finished with Uber, never again.

Customer Support- Negative

Cancellation- N/A

Ride Comfort- Negative

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 32 ---

Driver Name: Adam, Location: Chicago

User Feedback: Very unreliable when you have to go to work because drivers constantly cancel on you, I've had 3 drivers cancel my ride when I had to be to work and it resulted in me being extremely late.

Customer Support- N/A

Cancellation- Neutral

Ride Comfort- N/A

Trip Efficiency- Neutral

Billing- N/A

--- Analysis for User 33 ---

Driver Name: Sergio, Location: Colorado

User Feedback: So dependable. Always on time and courteous drivers. Decent prices with extremely clean and comfortable vehicles.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 34 ---

Driver Name: Sergio, Location: Colorado

User Feedback: All cars have been clean. And drivers have been pleasant.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 35 ---

Driver Name: Sergio, Location: Colorado

User Feedback: It is a good service, but the app needs some updates. It never shows real time, infact sometimes it doesn't even run time. It doesn't show that the driver is vacant or has a customer. More you will open the app It will increase more charges.ðŸ˜”

Customer Support- Positive

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 36 ---

Driver Name: Bob, Location: New York

User Feedback: Driver showed up on time, ride was okayish, and the route taken was horrible. But if anything goes wrong, don’t expect support to help. Seriously, try Lyft or another app instead.

Customer Support- Negative

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- Negative

Billing- N/A

--- Analysis for User 37 ---

Driver Name: Sergio, Location: Colorado

User Feedback: Time management and good nature.Comfortable ride, took correct route.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- Positive

Billing- N/A

--- Analysis for User 38 ---

Driver Name: Sergio, Location: Colorado

User Feedback: UBER BLOWS LYFT OUT THE WATER! A lyft ride that was costing me $23 cost me ONLY $14.65 on Uber. Uber is cheaper and smoother, and overall BETTER. LOVE IT.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 39 ---

Driver Name: Sergio, Location: Colorado

User Feedback: It really good, no cancellations and got a discount, super customer care.

Customer Support- N/A

Cancellation- Positive

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 40 ---

Driver Name: Bob, Location: New York

User Feedback: The driver didn't arrive at pick up , didnot pick up call and cancelled the ride . And now I have been asked to pay for the rider. What type of behaviour is this ??

Customer Support- N/A

Cancellation- Neutral

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 41 ---

Driver Name: Bruce, Location: Seattle

User Feedback: No issues with cancellation or driver availability, and the route was accurate. The car’s condition was okay, but seats could be more comfortable. I didn’t need support, and billing seemed straightforward.

Customer Support- Positive

Cancellation- Positive

Ride Comfort- Positive

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 42 ---

Driver Name: Sergio, Location: Colorado

User Feedback: It's always good to know someone is out to give you a ride for the lowest cost.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 43 ---

Driver Name: Sergio, Location: Colorado

User Feedback: Arrived very fast compared to some other competitors in the market

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- Positive

Billing- N/A

--- Analysis for User 44 ---

Driver Name: Sergio, Location: Colorado

User Feedback: Convenient and affordable. No cancellations, comfortable ride love it.

Customer Support- N/A

Cancellation- Positive

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 45 ---

Driver Name: Bob, Location: New York

User Feedback: I don't know what happen with the uber tonight first they drop me in a wrong location after returning the driver ask more money than uber show me after contacting customer helpline he shouted at me and leave lastly when I book another uber driver came and ask me the location and how much money show in my uber after seeing the amount he said compare to the location the amount is less if you gonna pay me more money I will come or else cancel he said he left me and cancel himself and uber charge me

Customer Support- Positive

Cancellation- Positive

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 46 ---

Driver Name: Adam, Location: Chicago

User Feedback: Driver was on time, route was spot-on, and the car was comfy, but the fare felt high without discounts. No issues with driver availability or support, but some coupons would help.

Customer Support- Positive

Cancellation- Positive

Ride Comfort- Positive

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 47 ---

Driver Name: Bob, Location: New York

User Feedback: The teen account is useless. Neither I nor my parents could turn it off. Above all of that, it keeps telling me that teen trips are not available in your current location. If there were 0 stars, surely I would have chosen it

Customer Support- N/A

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 48 ---

Driver Name: Bob, Location: New York

User Feedback: driver took cash in place of digital payment, drivers cheating customers, uber is a careless company not replay ng my chat.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Negative

Trip Efficiency- N/A

Billing- Negative

--- Analysis for User 49 ---

Driver Name: David, Location: Illinois

User Feedback: Rides are more punctual. No cancellation, No false charges.

Customer Support- N/A

Cancellation- Positive

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 50 ---

Driver Name: David, Location: Illinois

User Feedback: Comfortable and offers the best ride in the shortest possible time. Affordable rate, Driver arrived early.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 51 ---

Driver Name: Bruce, Location: Seattle

User Feedback: Thank goodness the driver didn’t cancel, such a relief after past cancellations! He was super polite, and the route was spot-on, but those back seats were practically torture. At least billing was straightforward, and I didn’t need support this time.

Customer Support- Neutral

Cancellation- Neutral

Ride Comfort- Neutral

Trip Efficiency- Neutral

Billing- Neutral

--- Analysis for User 52 ---

Driver Name: Bob, Location: New York

User Feedback: This company thrives on ripping off customers, I cancel rides instantly and still get charged as well as being more expensive than local cab services

Customer Support- Neutral

Cancellation- Neutral

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Neutral

--- Analysis for User 53 ---

Driver Name: Bruce, Location: Seattle

User Feedback: Good driver had a nice time, ride was comfortable

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 54 ---

Driver Name: Bruce, Location: Seattle

User Feedback: Superb driver, reached early and trip was comfortable.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- N/A

--- Analysis for User 55 ---

Driver Name: Bruce, Location: Seattle

User Feedback: Too good customer service, resolved my penalty charges, driver was nice as well.

Customer Support- Positive

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Positive

--- Analysis for User 56 ---

Driver Name: Bob, Location: New York

User Feedback: Prices have become absolutely ridiculous. Charging almost 50 bucks for a 15 minute ride when it's not even snowing or raining? Severe Billing Issues. My driver was rude as well.

Customer Support- Negative

Cancellation- N/A

Ride Comfort- N/A

Trip Efficiency- N/A

Billing- Negative

--- Analysis for User 57 ---

Driver Name: Bob, Location: New York

User Feedback: Absolutely tired of ghost charges, they take every opportunity to charge your card without you knowing it, it has happened multiple times and it's just not worth it with the current fares. The driver was super rude.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Negative

Trip Efficiency- N/A

Billing- Negative

--- Analysis for User 58 ---

Driver Name: Bruce, Location: Seattle

User Feedback: No trouble with cancellation or driver availability, the ride was super comfy. The driver was hilarious, the route was spot-on, and billing was transparent. Didn’t need support, so no issues.

Customer Support- Positive

Cancellation- Positive

Ride Comfort- N/A

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 59 ---

Driver Name: Bob, Location: New York

User Feedback: Drivers kept canceling after accepting, so I waited 45 minutes at the New York subway station. When Bob finally showed up, he screamed at me, overshadowing any chance of a comfortable ride or accurate route. No support help, so I’m done with Uber. Billing wasn’t even relevant, never got an actual ride.

Customer Support- Positive

Cancellation- Positive

Ride Comfort- Positive

Trip Efficiency- Positive

Billing- Positive

--- Analysis for User 60 ---

Driver Name: Bruce, Location: Seattle

User Feedback: Excellent driver, accurate billing, very comfortable ride.

Customer Support- N/A

Cancellation- N/A

Ride Comfort- Positive

Trip Efficiency- N/A

Billing- Positive

=== ANALYSIS RESULTS DATAFRAME ===

userName Driver Name Location ... Ride Comfort & Vehicle Condition Trip Efficiency & Route Accuracy Billing Transparency

0 User 1 Bob New York ... Negative N/A N/A

1 User 2 Bob New York ... Negative N/A N/A

2 User 3 Bob New York ... N/A Positive Positive

3 User 4 Bob New York ... N/A N/A N/A

4 User 5 David Illinois ... Positive N/A Positive

5 User 6 Bob New York ... N/A N/A Negative

6 User 7 David Illinois ... Neutral N/A Neutral

7 User 8 David Illinois ... N/A N/A Positive

8 User 9 David Illinois ... N/A Positive N/A

9 User 10 Bob New York ... Positive Positive Positive

10 User 11 Bruce Seattle ... Positive Positive Positive

11 User 12 Sergio Colorado ... Positive N/A N/A

12 User 13 Bob New York ... N/A N/A N/A

13 User 14 Sergio Colorado ... N/A N/A N/A

14 User 15 Bruce Seattle ... Positive N/A N/A

15 User 16 Bob New York ... Negative N/A N/A

16 User 17 Bruce Seattle ... Positive N/A Positive

17 User 18 Adam Chicago ... N/A N/A Positive

18 User 19 Bruce Seattle ... Positive N/A N/A

19 User 20 Bob New York ... N/A N/A Positive

20 User 21 David Illinois ... Positive N/A N/A

21 User 22 Sergio Colorado ... N/A N/A Negative

22 User 23 Adam Chicago ... Positive Positive Positive

23 User 24 Adam Chicago ... N/A N/A N/A

24 User 25 Sergio Colorado ... Positive N/A Positive

25 User 26 Adam Chicago ... Negative N/A N/A

26 User 27 Adam Chicago ... N/A Positive N/A

27 User 28 Sergio Colorado ... Positive Positive Positive

28 User 29 Sergio Colorado ... Positive N/A N/A

29 User 30 Sergio Colorado ... Positive Positive Positive

30 User 31 Adam Chicago ... Negative N/A N/A

31 User 32 Adam Chicago ... N/A Neutral N/A

32 User 33 Sergio Colorado ... Positive N/A Positive

33 User 34 Sergio Colorado ... Positive N/A N/A

34 User 35 Sergio Colorado ... N/A N/A Positive

35 User 36 Bob New York ... N/A Negative N/A

36 User 37 Sergio Colorado ... Positive Positive N/A

37 User 38 Sergio Colorado ... N/A N/A N/A

38 User 39 Sergio Colorado ... Positive N/A N/A

39 User 40 Bob New York ... N/A N/A N/A

40 User 41 Bruce Seattle ... Positive Positive Positive

41 User 42 Sergio Colorado ... N/A N/A N/A

42 User 43 Sergio Colorado ... N/A Positive N/A

43 User 44 Sergio Colorado ... Positive N/A N/A

44 User 45 Bob New York ... N/A N/A Positive

45 User 46 Adam Chicago ... Positive Positive Positive

46 User 47 Bob New York ... N/A N/A N/A

47 User 48 Bob New York ... Negative N/A Negative

48 User 49 David Illinois ... N/A N/A Positive

49 User 50 David Illinois ... Positive N/A N/A

50 User 51 Bruce Seattle ... Neutral Neutral Neutral

51 User 52 Bob New York ... N/A N/A Neutral

52 User 53 Bruce Seattle ... Positive N/A N/A

53 User 54 Bruce Seattle ... Positive N/A N/A

54 User 55 Bruce Seattle ... N/A N/A Positive

55 User 56 Bob New York ... N/A N/A Negative

56 User 57 Bob New York ... Negative N/A Negative

57 User 58 Bruce Seattle ... N/A Positive Positive

58 User 59 Bob New York ... Positive Positive Positive

59 User 60 Bruce Seattle ... Positive N/A Positive

[60 rows x 11 columns]

=== DRIVER SUMMARY (Aggregated) ===

Driver Name User Feedback Analysis Rating

0 Adam Pay your drivers more and stop ripping your cu... User Feedback: Pay your drivers more and stop ... 1.875000

1 Bob Customer care doesn't exist, Drivers are not a... User Feedback: Customer care doesn't exist, Dr... 1.333333

2 Bruce I found a driver quickly and the route was fin... User Feedback: I found a driver quickly and th... 4.363636

3 David The safest way to travel. Correct billing, nic... User Feedback: The safest way to travel. Corre... 4.142857

4 Sergio it's great for emergency. Relaible service, go... User Feedback: it's great for emergency. Relai... 4.687500

=== Final Summary for Driver: Adam ===

Driver Adam is performing poorly (Average Rating: 1.88).

One of the most frequent negative aspects is: Customer Support & Issue Resolution.

Suggestion: Improve on Customer Support & Issue Resolution to enhance rider satisfaction.

=== Final Summary for Driver: Bob ===

Driver Bob is performing poorly (Average Rating: 1.33).

One of the most frequent negative aspects is: Ride Comfort & Vehicle Condition.

Suggestion: Improve on Ride Comfort & Vehicle Condition to enhance rider satisfaction.

=== Final Summary for Driver: Bruce ===

Driver Bruce is performing well (Average Rating: 4.36).

One of the most frequent positive aspects is: Ride Comfort & Vehicle Condition.

Suggestion: Continue to maintain strengths in Ride Comfort & Vehicle Condition!

=== Final Summary for Driver: David ===

Driver David is performing well (Average Rating: 4.14).

One of the most frequent positive aspects is: Ride Comfort & Vehicle Condition.

Suggestion: Continue to maintain strengths in Ride Comfort & Vehicle Condition!

=== Final Summary for Driver: Sergio ===

Driver Sergio is performing well (Average Rating: 4.69).

One of the most frequent positive aspects is: Ride Comfort & Vehicle Condition.

Suggestion: Continue to maintain strengths in Ride Comfort & Vehicle Condition!

=== FINAL SUMMARIES DATAFRAME ===

Driver Name Average Rating Summary

0 Adam 1.875000 Driver Adam is performing poorly (Average Rati...

1 Bob 1.333333 Driver Bob is performing poorly (Average Ratin...

2 Bruce 4.363636 Driver Bruce is performing well (Average Ratin...

3 David 4.142857 Driver David is performing well (Average Ratin...

4 Sergio 4.687500 Driver Sergio is performing well (Average Rati...

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